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|--|---|---|
| <p>Did the person....</p> |  |  |
| <p>Introduce themselves?</p>  | | |
| <p>Shake your hand?</p>  | | |
| <p>Make eye contact?</p>  | | |
| <p>Speak loud enough?</p>  | | |
| <p>Talk clearly?</p>  | | |
| <p>Use easy words?</p>  | | |
| <p>Talk to you in a friendly way?</p> | | |
| <p>Talk to you as an equal?</p> | | |
| <p>Talk to you when Lisa left the room?</p> | | |
| <p>Make you believe what they said?</p> | | |